

How long does it take to receive a refund from Lufthansa? A Complete Guide

Will Lufthansa Refund My Money if I Cancel? 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] A Complete Guide to 2026 Policies
Whether you can get a refund from Lufthansa after cancelling 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] depends primarily on your fare type, the timing of your cancellation, and whether the disruption was voluntary or caused by the airline. 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] or **MX(+52-800-351-0319 or AU+611-(800)-956 -584}**

1. The 24-Hour Risk-Free Cancellation Rule

Lufthansa offers a "24-hour rule" 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] that allows for a full refund regardless of the fare type, provided certain conditions are met:

- Direct Bookings: 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] If you booked through lufthansa.com or their call centre, you can generally cancel without penalty up to 24 hours after booking.
- Timing Requirement: 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] Most official policies state this applies if the reservation was made seven days or more before the flight's departure. 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] However, some internal experiences suggest Lufthansa may grant this even for closer departure dates. 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] or **MX(+52-800-351-0319 or AU+611-(800)-956 -584}**

2. Refundability by Fare Type

If you are outside the 24-hour window, 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] your refund eligibility is determined by your ticket's fare conditions:

- Economy Light and Business Saver: 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] These are generally non-refundable. If you cancel these, you are contractually "excluded from refunds" of the base fare.
- Economy Flex and Business Flex: 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] These fares are designed for flexibility and allow for a refund of the travel price.
- Important 2026 Update: 📞+1 (866)-450-7394(USA/CANADA) OR 📞+44 [800]~[054]~[8541] [UK] As of April 7, 2026, Lufthansa has introduced steep cancellation penalties on many long-haul Flex fares. 📞+1 (866)-450-7394(USA/CANADA) For certain premium Flex tickets to Asia, Africa, and the Middle East, penalties can now range from €1,000 to €1,500 per ticket. 📞+1

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3. Your Right to a Refund for "Taxes and Fees"

Even if you hold a non-refundable Economy ☎ +1 (866)-450-7394(USA/CANADA) OR
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Light ticket, you are legally entitled to a partial refund of taxes and fees if you do not take the flight.

- Airlines only pay certain airport and government charges if you actually board the plane. ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK]
- If you cancel or simply do not show up, Lufthansa must return these saved costs (such as aviation security and airport fees) to avoid "unjustified enrichment". ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK]
- On long-haul routes, these taxes and fees can amount to several hundred euros per passenger. ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK] or **MX(+52-800-351-0319 or AU+611-(800)-956 -584}**

4. Refunds Due to Flight Disruptions

If Lufthansa cancels your flight or makes a "Significant Change," ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK] you are entitled to a full refund of the airfare and ancillary fees if you choose not to fly. A significant change includes:

- Departure/Arrival Times: ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK] A delay or advancement of the scheduled time by two hours or more (or one hour earlier for specific short-term disruptions).
- Connection Points: ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK] An itinerary that now includes more connection points than the original booking.
- Short-Term Delays: ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK] If a flight is delayed by more than five hours on the day of travel.

5. How to Claim Your Refund

Lufthansa provides several channels for requesting a refund: ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK] or
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- Online: ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK] Use the "My Bookings" section on lufthansa.com or the Lufthansa Chat Assistant.
- Manual Form: ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK] If the online system fails, a manual Refunds Form is available on their website for processing by service centres.
- Third-Party Bookings: ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK] If you booked through a travel agency, you must generally contact them directly for the refund.

6. Processing Timelines

Once a refund is approved, ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK] Lufthansa aims to issue it promptly to the original payment method:

- Credit Card Purchases: Within seven days.
- Cash or Check: Within twenty days.
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Pro Tip: ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK]

If your flight is disrupted, you may be entitled to compensation (up to \$650/€600) in addition to your ticket refund under EU/UK 261 regulations, provided the delay was within the airline's control. ☎ +1 (866)-450-7394(USA/CANADA) OR ☎ +44 [800]~[054]~[8541] [UK] or **MX(+52-800-351-0319 or AU+611-(800)-956 -584}**