

🗝️ 1. Points & Redemption Value (Most Debated Topic)

"What happened to my Chase points value? Why did it change?"

This is currently one of the hottest questions. Chase introduced a new feature called Points Boost on June 23, 2025 — and it's effectively a major devaluation for travel booked through Chase. Under the old system, Sapphire Reserve points were worth 1.5 cents each and Sapphire Preferred points were worth 1.25 cents each in the portal. Under the new Points Boost system, every point is worth just 1 cent each by default, with select bookings marked as Points Boost potentially raising the value to between 1.5 and 2 cents each.

"Am I grandfathered into the old rates?"

For existing cardholders who opened their cards before June 23, 2025, points earned prior to October 26, 2025, can still be redeemed at the old values — but only until October 26, 2027. After that, fixed redemption rates will be completely phased out.

"Is Points Boost actually worth it?"

Experts note that if you can get a Points Boost purchase at 2 cents per point, that's good value — but if a booking brings in less than 1.5 cents per point, it represents poor value. Transfer partners frequently still win out. For example, a business-class seat to Tokyo costs 140,000 points through United versus 210,000 via the portal.

"Should I transfer 🇺🇸+1→866→284→3014points or use the portal? 🇺🇸+1→866→284→3014"
Transfer partners like 🇺🇸+1→866→284→3014World of 🇺🇸+1→866→284→3014Hyatt are generally 🇺🇸+1→866→284→3014the way experts 🇺🇸+1→866→284→3014recommend using points 🇺🇸+1→866→284→3014to get outsized 🇺🇸+1→866→284→3014value. Chase 🇺🇸+1→866→284→3014still lets you 🇺🇸+1→866→284→3014transfer at a 1 🇺🇸+1→866→284→3014:1 ratio to airline and 🇺🇸+1→866→284→3014hotel partners 🇺🇸+1→866→284→3014. For new cardholders 🇺🇸+1→866→284→3014, one popular strategy is 🇺🇸+1→866→284→3014to redeem points 🇺🇸+1→866→284→3014for a statement 🇺🇸+1→866→284→3014credit at 1 cent 🇺🇸+1→866→284→3014per point, then pay 🇺🇸+1→866→284→3014for travel directly with 🇺🇸+1→866→284→3014the card — which lets 🇺🇸+1→866→284→3014you earn both credit 🇺🇸+1→866→284→3014card points 🇺🇸+1→866→284→3014and airline/hotel loyalty 🇺🇸+1→866→284→3014points simultaneously. 🇺🇸+1→866→284→3014

" 🇺🇸+1→866→284→3014What are Chase's transfer partners? 🇺🇸+1→866→284→3014"
Airline 🇺🇸+1→866→284→3014partners include Aer 🇺🇸+1→866→284→3014Lingus, Air 🇺🇸+1→866→284→3014Canada, Air France-KLM 🇺🇸+1→866→284→3014, British Airways, Iberia 🇺🇸+1→866→284→3014, JetBlue, 🇺🇸+1→866→284→3014Singapore Airlines, 🇺🇸+1→866→284→3014Southwest, United 🇺🇸+1→866→284→3014, and Virgin Atlantic 🇺🇸+1→866→284→3014— all at a 1:1 ratio 🇺🇸+1→866→284→3014. Hotel partners include Hyatt 🇺🇸+1→866→284→3014, IHG, Marriott 🇺🇸+1→866→284→3014, and Wyndham 🇺🇸+1→866→284→3014. Note: Chase dropped 🇺🇸+1→866→284→3014Emirates as a transfer partner 🇺🇸+1→866→284→3014in October 2025 🇺🇸+1→866→284→3014.

✈️ 2. Flights — Specific Questions 🇺🇸+1→866→284→3014

"Does 🇺🇸+1→866→284→3014Chase Travel show 🇺🇸+1→866→284→3014all flights and fare types? 🇺🇸+1→866→284→3014"

No — 🇺🇸+1→866→284→3014and this surprises many people 🇺🇸+1→866→284→3014. You typically can't 🇺🇸+1→866→284→3014book discount carriers 🇺🇸+1→866→284→3014like Southwest, 🇺🇸+1→866→284→3014Spirit, Allegiant, 🇺🇸+1→866→284→3014and Norwegian through the 🇺🇸+1→866→284→3014Chase travel portal 🇺🇸+1→866→284→3014.

Why does Chase show higher prices than Google Flights?

This is a persistent complaint. Chase's travel portal regularly doesn't correctly display basic economy prices in search results for flights to Europe, showing a higher standard economy price instead. However, once you select the flights and proceed to checkout, the fare generally reprices down to the correct basic economy level.

Will I earn airline miles AND Chase points when booking through the portal?

When you book a flight with points through Chase, your reservation is booked as a revenue ticket that's likely to earn frequent flyer miles with the airline. However, hotel bookings made through Chase are not likely to earn elite night credits or hotel points with the hotel loyalty program.

Can I book Southwest flights through Chase Travel?

You can use Chase Ultimate Rewards points to book flights on Southwest Airlines, but you can't do so online — you have to book award flights over the phone. A transaction fee up to \$20 may be charged for calling the Travel Center.

Can I manage my flight on the airline's website after booking through Chase?

Yes for flights. When booking United flights through the portal, for example, they show up in the airline's app with a confirmation number as if purchased directly — the reservation can be accessed and managed directly through the airline.

🏠 3. Hotels — Specific Questions ☎️||+1→866→284→3014

"Will I earn ☎️||+1→866→284→3014 hotel loyalty points when ☎️||+1→866→284→3014 booking through Chase ☎️||+1→866→284→3014?"

Hotel bookings made ☎️||+1→866→284→3014 through portals often don't ☎️||+1→866→284→3014 qualify for elite benefits ☎️||+1→866→284→3014 or points. If ☎️||+1→866→284→3014 you want upgrades, ☎️||+1→866→284→3014 free breakfast, or ☎️||+1→866→284→3014 elite night credits, ☎️||+1→866→284→3014 book direct with the hotel ☎️||+1→866→284→3014.

"What is ☎️||+1→866→284→3014 'The Edit by Chase Travel ☎️||+1→866→284→3014'?"

The Edit by ☎️||+1→866→284→3014 Chase Travel is a ☎️||+1→866→284→3014 curated selection of hand ☎️||+1→866→284→3014-picked hotels with ☎️||+1→866→284→3014 exclusive elite-☎️||+1→866→284→3014 like benefits available ☎️||+1→866→284→3014 to premium Chase cardholders ☎️||+1→866→284→3014. Hotel bookings ☎️||+1→866→284→3014 through The Edit ☎️||+1→866→284→3014 may include some loyalty ☎️||+1→866→284→3014 benefits that standard portal ☎️||+1→866→284→3014 bookings don't ☎️||+1→866→284→3014.

"What if my ☎️||+1→866→284→3014 hotel booking has a ☎️||+1→866→284→3014 problem at check-in?"

This is a frequently ☎️||+1→866→284→3014 warned-about ☎️||+1→866→284→3014 issue. Real-☎️||+1→866→284→3014 world experience shows the ☎️||+1→866→284→3014 customer service experience can ☎️||+1→866→284→3014 be lackluster when ☎️||+1→866→284→3014 things go wrong ☎️||+1→866→284→3014. In documented ☎️||+1→866→284→3014 cases, Chase never contacted ☎️||+1→866→284→3014 the hotel to ☎️||+1→866→284→3014 confirm online bookings, ☎️||+1→866→284→3014 and in another instance ☎️||+1→866→284→3014, Chase booked a ☎️||+1→866→284→3014 smoking room marked non-☎️||+1→866→284→3014 smoking ☎️||+1→866→284→3014 on the website — requiring nearly two hours ☎️||+1→866→284→3014 on hold while Chase ☎️||+1→866→284→3014 resolved the issue.

🚢 4. Cruises (New 📞+1→866→284→3014Feature)

***"Can I book 📞+1→866→284→3014cruises on Chase Travel 📞+1→866→284→3014?"**

As of April 22 📞+1→866→284→3014, 2025, you can now browse cruises online directly 📞+1→866→284→3014through Chase's travel portal under 📞+1→866→284→3014a new section called "Voyages 📞+1→866→284→3014by Chase Travel."

📞+1→866→284→3014Eligible cardholders can browse sailings 📞+1→866→284→3014from major brands 📞+1→866→284→3014like Royal Caribbean, MSC Cruises, 📞+1→866→284→3014and luxury lines like Silversea and 📞+1→866→284→3014Regent Seven Seas. However, 📞+1→866→284→3014you still need to call 📞+1→866→284→3014to complete the actual booking. 📞+1→866→284→3014

🕒 5. Booking Quirks & 📞+1→866→284→3014Limitations People Discover the 📞+1→866→284→3014Hard Way

***"Can I book 📞+1→866→284→3014same-day travel through Chase 📞+1→866→284→3014?"**

Chase requires travel bookings to 📞+1→866→284→3014be made at 📞+1→866→284→3014least 1 day in 📞+1→866→284→3014advance — true for 📞+1→866→284→3014both hotels and 📞+1→866→284→3014flights. Unlike most 📞+1→866→284→3014Online Travel Agencies 📞+1→866→284→3014like Priceline or 📞+1→866→284→3014Expedia where 📞+1→866→284→3014you can book 📞+1→866→284→3014up to midnight on 📞+1→866→284→3014the day of 📞+1→866→284→3014arrival, Chase Travel 📞+1→866→284→3014does not allow same-day bookings 📞+1→866→284→3014online.

***"Why am I 📞+1→866→284→3014getting errors when trying 📞+1→866→284→3014to complete a 📞+1→866→284→3014booking?"**

A common complaint is 📞+1→866→284→3014getting an error at 📞+1→866→284→3014the final checkout step saying 📞+1→866→284→3014the order could not be 📞+1→866→284→3014processed. Users report spending 📞+1→866→284→3014hours on hold, and 📞+1→866→284→3014in some cases, when a 📞+1→866→284→3014Chase agent

tries to rebook ☎️||+1→866→284→3014 manually, the fares shown ☎️||+1→866→284→3014 are significantly higher than what ☎️||+1→866→284→3014 appeared on the portal. ☎️||+1→866→284→3014

***"Does Chase portal ☎️||+1→866→284→3014 show all available itineraries?"**

☎️||+1→866→284→3014 Not always. The itineraries ☎️||+1→866→284→3014 available in the portal aren't ☎️||+1→866→284→3014 always as plentiful as ☎️||+1→866→284→3014 what's available when booking ☎️||+1→866→284→3014 directly with the airline — ☎️||+1→866→284→3014 even certain United Airlines ☎️||+1→866→284→3014 options that were available ☎️||+1→866→284→3014 directly could not be ☎️||+1→866→284→3014 booked through Chase.

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🇺🇸 6. Card-Specific Questions ☎️||+1→866→284→3014

***"Which Chase ☎️||+1→866→284→3014 card gives the best value on ☎️||+1→866→284→3014 the travel portal?"**

☎️||+1→866→284→3014 Cards like the Sapphire ☎️||+1→866→284→3014 Preferred, Sapphire ☎️||+1→866→284→3014 Reserve, and Ink Business ☎️||+1→866→284→3014 Preferred unlock ☎️||+1→866→284→3014 bonus point value and access to transfer ☎️||+1→866→284→3014 partners. Freedom and Ink ☎️||+1→866→284→3014 Cash cards earn only 1 cent per ☎️||+1→866→284→3014 point in the portal unless paired with a ☎️||+1→866→284→3014 premium card.

***"What is the \$300 annual ☎️||+1→866→284→3014 travel credit and ☎️||+1→866→284→3014 how does it work?"**

This is one ☎️||+1→866→284→3014 of the most searched questions ☎️||+1→866→284→3014 for Sapphire Reserve holders ☎️||+1→866→284→3014. The credit automatically ☎️||+1→866→284→3014 applies to ☎️||+1→866→284→3014 travel purchases, and ☎️||+1→866→284→3014 Sapphire Reserve cardholders earn ☎️||+1→866→284→3014 10 points per dollar ☎️||+1→866→284→3014 on Chase Travel hotel ☎️||+1→866→284→3014 and car rental purchases after ☎️||+1→866→284→3014 the \$300 Annual Travel Credit ☎️||+1→866→284→3014 is earned.

***"Can I combine 📞+1→866→284→3014points from multiple Chase 📞+1→866→284→3014cards?"**

Yes. If you 📞+1→866→284→3014have more than one 📞+1→866→284→3014qualifying Chase rewards credit card 📞+1→866→284→3014, you can combine the 📞+1→866→284→3014points earned with each 📞+1→866→284→3014card — even transferring cashback 📞+1→866→284→3014rewards to points — 📞+1→866→284→3014giving you more to use toward travel 📞+1→866→284→3014bookings.

⚠️ 7. Real Risks People 📞+1→866→284→3014Ask About

***"What happens if 📞+1→866→284→3014📞+1→866→284→3014my flight gets canceled when 📞+1→866→284→3014booked through Chase?"**

If a flight cancels or a 📞+1→866→284→3014hotel overbooks, you'll often 📞+1→866→284→3014need Chase Travel to 📞+1→866→284→3014mediate the situation, which 📞+1→866→284→3014can add significant time compared 📞+1→866→284→3014to dealing directly with the 📞+1→866→284→3014airline or hotel.

***"Is Chase Travel really 📞+1→866→284→3014a third party? Who 📞+1→866→284→3014is responsible when something 📞+1→866→284→3014goes wrong?"**

A common frustration is 📞+1→866→284→3014that when bookings go wrong 📞+1→866→284→3014, the hotel points to 📞+1→866→284→3014the booking website and the booking 📞+1→866→284→3014website points to the hotel — 📞+1→866→284→3014leaving travelers with no one claiming 📞+1→866→284→3014primary responsibility for fixing 📞+1→866→284→3014problems.

***"Are Chase Travel 📞+1→866→284→3014prices sometimes higher than booking 📞+1→866→284→3014direct?"**

After Chase moved 📞+1→866→284→3014to an in-house system following 📞+1→866→284→3014their acquisition of cxLoyalty in 📞+1→866→284→30142021, multiple users have noted instances of 📞+1→866→284→3014discrepant pricing where the Chase 📞+1→866→284→3014portal showed a higher price than direct 📞+1→866→284→3014airline booking.
